



Document Title: Privacy Policy of RevGuardian Health Solutions LLC

Effective Date: 01/01/2026

1. Introduction

RevGuardian Health Solutions LLC (“RevGuardian,” “we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with our website, services, SMS messaging programs, or any other platforms owned or operated by RevGuardian.

By accessing our services or providing information to us, you agree to the terms outlined in this Privacy Policy.

2. Information We Collect

2.1 Personal Information

We may collect personal information that you voluntarily provide, including but not limited to:

- Name
- Contact information (email address, phone number, mailing address)
- Account and login details
- Professional or business information
- Communication preferences

2.2 Automatically Collected Information

When you use our website or digital services, we may automatically collect:

- IP address
- Device type and identifiers
- Browser type
- Pages visited and usage patterns
- Cookies and tracking technologies



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2.3 Information Collected via SMS Programs

If you opt in to receive text messages, we may collect:

- Your phone number
 - Message activity (opt-in, opt-out, delivery status)
 - Customer support communication related to SMS messaging
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3. How We Use Your Information

We use collected information to:

- Provide, operate, and improve our services
 - Deliver customer support
 - Send service-related messages, reminders, and updates
 - Communicate marketing or promotional content (with your consent)
 - Enhance security and prevent fraudulent activity
 - Maintain compliance with legal or regulatory obligations
 - Customize your website or service experience
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4. Legal Basis for Processing (If Applicable)

For users in regions requiring explicit legal basis (such as GDPR-aligned jurisdictions), processing may rely on:

- Your consent
 - Contract performance
 - Compliance with legal obligations
 - Legitimate business interests
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5. How We Share Your Information

We may share your information with:

- Business partners assisting in service delivery
- Regulatory or legal authorities, when required
- Successors in the event of a merger or acquisition

No mobile or messaging consent information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

6. SMS Communication

If you opt in to receive SMS messages from RevGuardian:

- Message frequency may vary
- Message and data rates may apply
- You may opt out at any time by replying **STOP**
- For help, reply **HELP**
- SMS data may be used to manage program performance, communicate with you, and support your interactions with our services

Participation is voluntary and not required to receive services.

7. Cookies and Tracking Technologies

We may use cookies, web beacons, analytics tools, and similar technologies to improve functionality and understand user behavior. You may control cookies through your browser settings. Some features may not function properly without cookies being enabled.



8. Data Security

We employ administrative, technical, and physical security measures designed to protect the information we collect. While we strive to safeguard your data, no transmission or storage method can be guaranteed 100% secure.

9. Data Retention

We retain personal information only as long as necessary to:

- Fulfill the purposes outlined in this policy
 - Meet legal or regulatory requirements
 - Support business operations
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10. Customers Rights & Choices

Depending on your location and applicable laws, you may have rights including:

- Access to your personal information
- Correction of inaccurate data
- Request deletion
- Restrict or object to processing
- Withdraw consent (e.g., SMS opt-out)
- Data portability

To exercise your rights, please contact us through our website or support channels.

11. Third-Party Links

Our website and services may contain links to third-party sites. We are not responsible for the privacy practices or content of those external websites.



12. Children’s Privacy

Protecting the privacy of children online is especially important to us. We encourage parents and guardians to actively supervise, participate in, and guide their children’s online activities.

We do not knowingly collect personal information from children under the age of 13 through this website without verifiable parental consent. If you believe that a child under 13 has provided us with personal information through this site, please contact us immediately. We will take prompt action to investigate and remove any such information from our records.

13. Changes to This Privacy Policy

We may update or modify this Privacy Policy at any time. Changes will be posted on our website with an updated effective date. Continued use of our services indicates acceptance of the revised policy.

14. Contact Information

For questions or concerns regarding this Privacy Policy, please contact us through the customer support options listed on our website at www.RevGH.com/contact